

Elder Abuse Prevention

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Age over 60 years old. Must be a resident of Floyd, Giles, Montgomery, Pulaski Counties, city of Radford

Intake Contact Email

ombudsman@nrvaooa.org

Intake Process

Telephone referrals and walk-ins accepted. A toll-free state hotline (24 hours a day, seven days a week) is also available to report concerns in Virginia: 1-888-83ADULT, OR 1-888-832-3858.

Self Refer

Yes

New River Valley Agency on Aging

<https://www.nrvaooa.org>

<http://www.nrvaooa.org/programs-services.html>

<https://www.facebook.com/nrvaooa/>

Main

(540) 980-7720

Toll-Free

(866) 260-4417

44 Third Street NorthWest

24301 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Elder Abuse Prevention Specialist will coordinate community education programs regarding issues of elder abuse and elder abuse prevention. The Specialist also provides guidance with making referrals for suspected incidents of elder neglect, exploitation, or abuse.

A specialist is available to answer questions and make appropriate confidential referrals when someone needs help with suspected elder abuse, neglect, or exploitation situations.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)