

## **Emergency Assessment Program**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Persons experiencing acute psychiatric and/or substance abuse problems enrolled in Community Services Board

Family

No

Intake Process

Services are received by referral to individual sites. Emergency, Crisis After Hours is available by calling 866-589-0265.

Intake Contact Telephone

(276) 223-3200

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

190

Report Problems

Call the Agency

Self Refer

Yes

Mount Rogers Community Services Board

<http://www.mtrogerscsb.com>

Main

(276) 223-3200

Phone Emergency

(866) 589-0265

E. W. Cline, Jr. Building  
770 West Ridge Road  
24382 VA  
United States

Additional Availability Comments

Emergency services available 24/7.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

,

Tricare

Languages Spoken

English

At The Mount Rogers Community Services Board, Emergency Services is a 24-hour program that provides intervention, consultation, and assessment services to individuals experiencing behavioral health, substance abuse, or developmental disability crisis. Certified Prescreening Counselors, who are skilled in the assessment and treatment of these disorders, will provide an independent examination of the individual in crisis and seek to obtain relevant information from collateral sources in order to make decisions and provide recommendations based on the least restrictive alternative. The assessment will determine whether the individual meets the Commonwealths' criteria for a temporary detention order based on evidence readily available. Many less restrictive alternatives exist and the goal will be recovery focused and individuals will be empowered to develop their own plan of recovery. Community Liaison staff are available to assist with hospital discharge planning and

after-care appointments for individuals involved in inpatient treatment.

For an emergency assessment on Monday through Friday from 8:30am-5: 00 pm, call the local Mount Rogers Community Services Board Counseling Center:

- Wythe and Bland Counties: (276) 223-3202
- Smyth County: (276) 783-8185;
- Fernwood serving Grayson and Carroll Counties and City of Galax: (276) 238-9700.

For after-hours emergencies, including on holidays, weekends, and weeknights, call the local Sheriff's office at 9-1-1 from Bland, Carroll, Grayson, Wythe, and Smyth counties and the city of Galax.

Service Area(s)

Bland County

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Carroll County

,

Galax City

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Grayson County

,

Smyth County

,

Wythe County

Email

[info@mrcsb.state.va.us](mailto:info@mrcsb.state.va.us)