

## **Homeless Point of Entry, Homeless Crisis Line (HCL)**

Age Requirements

No Age Requirement

Family

Yes

Intake Process

Please call the Greater Richmond Homeless Crisis Line at 804-972-0813 for more details. If you are in immediate need of housing services, please do not call Homeward's main office. The staff is administrative only and cannot help you with a housing crisis. If you are within 3 days of losing housing, call The Homeless Connection Line: 804-972-0831. If you are more than 3 days away from losing housing, call The Housing Resource Line: 804-422-5061

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Homeward

<http://www.homewardva.org>

<https://www.homewardva.org/get-help>

<https://www.facebook.com/HomewardVA/>

<https://twitter.com/homewardva>

Main

(804) 343-2045

9211 Forest Hill Ave, Suite 200-B

23235 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Homeless Crisis Line (HCL) is a phone-based access point for individuals who are homeless or who will lose their housing within a couple of days. HCL is open Monday through Friday 8 am until 6 pm. There are multi agencies that provide Diversion Specialists to answer calls and help people get connected to resources and services. The staff works directly with area emergency shelters and homeless service providers to fill available beds in greater Richmond.

Call the Homeless Crisis Line at 804-972-0813 to find shelter alternatives and resources. The Homeless Crisis Line facilitates access to resources and shelter alternatives for those who are three days or less away from losing their housing. This line is also available for those already experiencing homelessness.

If you are in immediate need of housing services, please do not call Homeward's main office. The staff operates as administrative only and cannot help you with a housing crisis. If you are within 3 days of losing housing, call The Homeless Connection Line: 804-972-0831. If you are more than 3 days away from losing housing, call The Housing Resource Line: 804-422-5061

Service Area(s)

Chesterfield County

,

Colonial Heights City

,

Hanover County

,

Henrico County

,

Hopewell City

,

Petersburg City

,

Richmond City

Email

[info@homewardva.org](mailto:info@homewardva.org)